

Contact Information

For further information and discussions, please contact	
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Designation	Director, HHS
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1. Transmittal Letter

Infosys Public Services, Inc., (IPS) thanks the Consortium for the opportunity to submit this bid for Quality Assurance Services.

1. Our address and general contact information are as follows:

700 King Farm Blvd, Suite 200
Rockville, MD 20850
T 301 354-8600
F 301 354-8601

www.infosyspublicservices.com

2. Infosys Public Services is a wholly owned U.S based subsidiary of Infosys Limited. IPS was incorporated on Oct 9, 2009, in Delaware USA. Our parent company, Infosys Limited, has been in business since 1981.

3. Our primary contact for this opportunity is:

Mr. Vijay Ravichandran
Director, HHS
508 740-3811
vijay_ravichandran@infosys.com

4. IPS attests that neither the organization, proposed subcontractor organizations, nor any of their principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal, State or County department or agency.

5. IPS acknowledges receipt of the following RFP Addenda:

Addendum 1, Released September 15, 2025

Addendum 2, Released October 10, 2025

6. IPS has been a party to only one Federal, State or County department or agency contract terminated within the most recent five (5) year period.

Company or Entity Name and Address	Contract Description (Including contract number, award date, operations start and end dates)	Reason for Termination	Client Contact Information
New York State Dept of Motor Vehicles 6 Empire State Plaza Contract Admin, Rm 224 Albany, NY 12228	Contract Number: C000890 Start Date: 10/21/2019 End Date: 12/31/2020 Operations: Systems Modernization for Department of Motor Vehicle	State of New York terminated the contract for its convenience.	Richard Gigliotti Finance Director (518) 473-2492

	- To transform and modernize DMV's systems, by replacing existing legacy systems and improving business processes - Modern DMV Commercial Off-The-Shelf (COTS) System, which will reduce time to implement		
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7. IPS attests that IPS is not and has not been involved in litigation regarding any contracts to which the Contractor is a party, within the previous five (5) years.
8. Over the last twenty-four (24) months IPS is a party to the following two (2) prime contractor relationships with California counties:
 - Technology, Digital and Data Consulting MSAs aka TDDC MSA (administered by CDT) (TDDC MSA Contract #: 5-22-70-25-159)
 - California Multiple Award Schedule (CMAS) Program (administered by DGS) (CMAS Agreement #: 3-20-703218B)
9. IPS is a party to the following two (2) active contracts with the following California agencies/programs:
 - Technology, Digital and Data Consulting MSAs aka TDDC MSA (administered by CDT) (TDDC MSA Contract #: 5-22-70-25-159)
 - California Multiple Award Schedule (CMAS) Program (administered by DGS) (CMAS Agreement #: 3-20-703218B)
10. IPS attests that IPS has no other work underway or projected that could even be perceived as an Organizational Conflict of Interest (OCI). However, if future business endeavors would change the potential for a conflict or the perception of a conflict, IPS planning and training corporate policies require self-reporting this potential conflict both internally and to customers. Further, IPS recognizes three ways of dealing with OCI, as follows:
 - Avoidance. Avoidance means taking steps to prevent an OCI from occurring in the first place. This is the most proactive approach, and it is the best way to eliminate any potential for conflicts before they can affect the contract or customers' ongoing projects.
 - Neutralize. Neutralization involves eliminating or remedying an existing OCI so that it no longer affects customer projects. Unlike avoidance, neutralization takes place when a conflict has already arisen, but steps are taken to make it irrelevant to the decision-making process. The goal is to eliminate the conflict to a degree where it no longer creates any bias or unfair advantage.
 - Mitigate. Mitigation is about reducing the impact of the conflict to a level where it's manageable or acceptable within the context of the projects. Unlike avoidance and neutralization, mitigation does not eliminate the conflict but seeks to control its influence through safeguards and oversight.

As needed, IPS develops and coordinates OCI Plans and related reporting for compliance purposes. Through our policy mandating the avoidance, neutralization and mitigation of conflicts, IPS ensures unbiased services are delivered and negative press is avoided for all parties.

11. IPS attests that IPS has not directly or indirectly entered into any agreement or participated in any collusion or otherwise taken any action in restraint of free competition; that this proposal has been independently arrived at without collusion with any other Contractor, competitor or potential competitor; that this proposal has not been knowingly disclosed prior to the opening of proposals.
12. IPS attests that IPS's proposal as submitted will remain in full force and effect for a specified period, for at least twelve (12) months from the proposal due date specified in Section 1 or through the agreement start date, whichever is later.
13. As the US Public Sector Head of Infosys Public Services, Inc., the signatory below is empowered to contractually bind the firm.

Very truly yours,



Bhanu Prasad Narayana

VP & US Public Sector Head

Phone: 1 + 510 926-7484

Email: Bhanu_PrasadN@infosys.com

For more information, contact askus@infosyspublicservices.com

Infosys[®]
Public Services

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